

The Remedial Massage Guy

Compliment and complaint form

Our service is committed to providing high quality care and services and meeting your needs. We value your feedback – including complaints.

Please let us know what we do well and where we can improve our services.

Indicate your response below with an X.

			DATE:		
COMPLIMENT:		COMPLAINT:		SUGGESTION:	
PERSONAL DETAILS:					
Do you wish to remain anonymous?		Yes		No	
First Name:					
Last Name:					
Postal address:					
Phone number:					
Mobile number:					
Email address:					
COMPLIMENT/COMPLAINT/SUGGESTION DETAILS:					
Please set out your information as clearly and concisely as possible in the space below.					
<ul style="list-style-type: none"> • Focus on facts (names, dates, locations) • Mention any steps you have taken to resolve the problem • Have you raised this complaint with anyone before? If so, who did you speak to and what was the result? • What is the result you are seeking? 					

Privacy

The Remedial Massage Guy is committed to protecting your privacy. We collect and handle personal information that you provide on this feedback form for the purpose of investigating and responding.

The Remedial Massage Guy will only use your information in accordance with relevant privacy and other laws. In order for us to provide services to you effectively and efficiently, we may need to share your personal information with others.

If you choose to remain anonymous, The Remedial Massage Guy may be unable to respond.

You also have the right to access your information and seek its correction under the *Freedom of Information Act 1982*.

Declaration

I do solemnly and sincerely declare that the information provided in this document is true and correct.

SIGNATURE:		DATE:	
------------	--	-------	--

If you wish to read our Compliments and Complaints Policy, please contact us for a copy.